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| <b>North America</b> |
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**Technical Hotline for all Digital Products**

\* For technical questions & support only (toll-free)

**USA & Canada** 1 (800) 260-1625

Monday through Friday: 9 am to 9pm Eastern Time

North American User Support home page address

http://www.olympusamerica.com/support

**Latin America:**

http://www.olympusamericalatina.com

**U.S.A.:**

**Pennsylvania**  **Olympus America Inc.**  
Consumer Products Group  
3500 Corporate Parkway  
P. O. Box 610  
Center Valley, PA 18034-0610  
E-mail: distec@olympus.com  
Phone: 1 (800) 622-6372  
Repair Info: www.olympusamerica.com/repair

**Canada:**  **Trinitek Electronics Inc.**  
3105 Unily Drive, Unit 20  
Mississauga Ontario Canada L5L4L3  
Phone: 1 (800) 622-6372  
E-mail: distec@olympus.com  
Repair Info: www.olympusamerica.com/repair

**Mexico:**

**SERVICIO: FOTOMECÁNICA BOLAÑOS S.A. DE C.V**  
CALZ. DE LAS AGUILAS 901  
COL. AMPL. LAS AGUILAS  
DEL. ALVARO OBREGON  
MÉXICO D.F. 01759  
Phone: (55) 56353896 y 97  
LUN-VIE 10:00-19:00 hrs  
SAB 10:00-15:00 hrs  
E-mail: servicio2@fotomecanica.com.mx

**RECEPCIÓN: FOTOMECÁNICA BOLAÑOS S.A. DE C.V**  
PABELLÓN DEL VALLE, LOCAL A27  
AV. UNIVERSIDAD 740  
COL. SANTA CRUZ ATOYAC  
DEL. BENITO JUAREZ  
MÉXICO D.F. 03310  
Phone: (55) 56045275  
LUN-DOM 11:00-20:00 hrs.  
E-mail: servicio2@fotomecanica.com.mx

**FOTOMECÁNICA BOLAÑOS S.A. DE C.V**  
PLAZA SENDERO TOLUCA, LOCAL C6  
BLVD. AEROPUERTO MIGUEL ALEMAN 55  
COL. PARQUE INDUSTRIAL LERMA  
TOLUCA, EDO. DE MÉXICO 52000  
Phone: (722) 3173169  
LUN-DOM 10:00-20:00 hrs.  
E-mail: servicio2@fotomecanica.com.mx

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| <b>Central and South America</b> |
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**Argentina:** **Jesus Labrador**  
Paraguay 755 PB  
(C1057AAI) – Buenos Aires  
Phone : (011) 4313-3174  
Fax: (011) 4312-5239  
E-mail: olympus@jesuslabrador.com.ar

**Colombia:** **CV Tronica LTDA**  
Calle 85A No 22-59, Bogotá  
Phone: (0571) 235-7260 / 348-1573  
Phone: 300-370-9398  
E-mail: servicio@cvtronica.com

**CV Tronica LTDA**  
Av. Cra 15 No 105A-22  
Piso 2 Local 5, Bogotá  
Phone: (0571) 637-4540 / 619-1682  
Phone: 300-337-5777

**Costa Rica:** **Taller de Equipos Fotográficos**  
Avenida 6, calles 0 y 1 Del edificio  
Municipal 300 metros al sur y 50  
Santo Domingo de Heredia, Costa Rica  
Phone: (506) 2244-6290  
Attention: Francisco Brenes

**Panama:** **TECNOTEK**  
Centro Comercial Multimax  
Via Ricardo J. Alfaro, Local #8  
Apartado 0831-00333 Bethania, Panama  
Phone: 507-279-8400  
Fax: 507-279-8479  
E-mail: tecnotek@tecnotek.com

**Peru:**

**E. LAU SI (Headquarters)**  
Av. Oscar R. Benavides 4707  
(ex-Colonial). Callao, Peru  
Phone: (511) 619-7697 /  
(511) 619-7698  
Fax: (511) 628-8535  
E-mail: gex10@elausi.com  
http://www.elausi.com  
Atención:  
Lunes – Viernes: 09:00 am - 18:00 pm  
Sábados: 09:00 am - 12:00 am

**E. LAU SI**  
Av. Petit Thouars 5356 C.C.  
Compupalace Tda.2007 2do Piso  
Miraflores - Lima Perú  
Phone: (511) 2418029 /  
(511) 989258544

E-mail: lpung@elausi.com  
http://www.elausi.com  
Atención:  
Lunes - Viernes: 10:00 am - 14:00 pm /  
15:00 pm - 19:00 pm  
Sábados: 10:00 am - 14:00 pm

**Uruguay:** **Fotocamara S.R.L.**  
Rondeau 1470 Montevideo  
Phone: (02) 900-2004  
Fax: (02) 900-8430  
E-mail: FOTOCAM@ADINET.COM.UY

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| <b>Europe</b> |
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**Technical Customer Support Numbers**

Please visit our homepage

http://www.olympus-europa.com

Here you will find the latest informations on our products and have the opportunity to send us your request via e-mail.

Or wherever you are in Europe - call the European technical hotline and our team of experts will be pleased to help you.

AVAILABLE VIA TOLL FREE NUMBER  
**00800 - 67 10 83 00**

for Austria, Belgium, Denmark, Finland, France, Germany, Luxemburg, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland, United Kingdom.

please note some (mobile) phone services/ provider do not permit access or request an additional prefix to +800 numbers

For all not listed European Countries and in case that you can't get connected to the above mentioned number please make use of the following:

AVAILABLE VIA CHARGED NUMBERS  
**+49 180 5 - 67 10 83 or +49 40 - 237 73 899**

Our Technical Customer Support is available  
From Monday to Thursday 9 am to 6 pm,  
Friday 9 am to 3:30 pm CET

**Belarus:**  **Kvintastador Ltd.**  
101-1a, Kalinovskogo Street  
220103 Minsk, Belarus  
Phone: +375 17 284 42 00

 **CTI ( Service point )**  
Korolya str.,26, Minsk,  
220048, Belarus  
Phone: +375 17 210 42 48

**Bulgaria:** **Rep.office Olympus**  
Rep.office Olympus C&S  
blvd.Bulgaria 88, entr.2, fl.1, ap.3  
Sofia, Bulgaria  
Phone: +359 2 854 84 14

**Croatia:**  **MR SERVIS d.o.o.**  
Av.V.Holjevca 40  
10 020 Zagreb  
Phone: 01/539-27-17

**Cyprus:** **Express Trading Co Ltd.**  
18, Ioanni Polemi Sir.  
P. O. Box 50310  
3603, Limassol  
Cyprus  
Phone: +357-25825000

**Czech Republic:**  **Olympus Technical Customer Support**  
Phone: 800 167777

**Estonia:**  **Olympus Finland Oy**  
Vanrikinkuja 3  
02600 ESPOO  
Finland  
Phone: +358 9 875 810

**Gibraltar:** **Searock Trading Co. Ltd.**  
T/A Euro Electronics  
246 Main Street  
Gibraltar  
Phone: 00 350 200 75192  
Fax: 00 350 200 51775

**Greece:**  **Athens**  
**ZEGETRON S.A**  
443, Leoforos Irakliou and Orfeos  
GR14122 Iraklio  
Athens -Greece  
Phone: +302102814500  
Fax: +302102845722  
E-mail: olympusservice@zegetron.gr


**Hungary:**  **Olympus Mintabolt és szervízátvevő hely / Axico Kft.**  
1074 Budapest Dohány utca 67.  
Hungary  
Phone: +36 1 696-0721  
Fax: +36 1 696-0722  
E-mail: info@olympusmintabolt.hu

**Iceland:**  **Braedurnir Ormsson EHF**  
Lagmula 8  
108 Reykjavik, Iceland  
Phone: +354 530 2800

 **Television Center Ltd**  
Sidumuli 2  
128 Reykjavik, Iceland  
Phone : +354 568 9090  
E-mail: verslun@sm.is

**Italy:**  **Polyphoto S.P.A.**  
Via C. Pavese 11/13  
20090 Opera / Milano  
Phone: +39 0253 0021

**Kazakhstan:**  **AK Cent Microsystems LLP**  
2-Tylkubasskaya Str.  
Almaty 050018  
Kazakhstan  
Phone: + 7 (727) 383 2056

 **Victory 121 ( Service point )**  
Gogolya str.,13, Almaty,  
050002, Kazakhstan  
Phone: +7 727 298 05 66

**Latvia:**  **Olympus Finland Oy**  
Vanrikinkuja 3  
02600 ESPOO  
Finland  
Phone: +358 9 875 810

**Lithuania:**  **Olympus Finland Oy**  
Vanrikinkuja 3  
02600 ESPOO  
Finland  
Phone: +358 9 875 810

**Malta:** **Oval Brands Ltd.**  
Canter Business Centre  
Triq Patri Felicjan Bilocca,  
Marsa, MRS 1524,  
Malta  
Phone: +356 2123 7555

**Romania:** **Bucuresti** **MGT Educational SRL**  
Bd. Ficusului nr. 40, Corp B, Et. 2, Sector 1  
013975-Bucuresti  
Phone: +4021 2328894  
Fax: +4021 2328899  
E-mail: olympus@mgt.ro  
www.mgt.ro

**Russia:**  **Olympus Technical Customer Support**  
Phone: 810-800 67 10 83 00

**Serbia:**  **CT Computers doo**  
Savski nasip 7  
11000 Beograd  
Serbia  
Service phone: +381112096722  
E-mail: servis@comtrade.co.rs

**Slovakia:** **Service Representative**  
PRO.Laika spol. s r.o.  
Palackého 12  
811 02 Bratislava  
Slovenská republika  
Phone: +421 254 647 792  
E-mail: prijem@prolaika.sk  
**Technical support**  
E-mail: info@olympus.sk

**Slovenia:**  **3 A d.o.o.**  
Zaloska 161  
1000 Ljubljana  
Phone: 01/5461-100  
E-mail: 3a@3a.si

**Turkey:**  **Zoom lthalat**  
Hobyar Mahallesi,  
Yaliköşku Caddesi No:22  
Kat:1 34112 Sirkeci/Istanbul  
Phone: 0 (212) 511 46 40  
0 (212) 269 76 76  
E-Mail: zoom@zoomithalat.com –  
info@zoomithalat.com  
Fax: 0 (212) 281 96 66

**Ukraine:** **Krok-TTC (Service representative)**  
Rusanivska nabereznaya str, 8,  
02154, Kyiv, Ukraine  
Phone: 0 800 504 504, or  
+380 44 295 79 49